

Quentin Caldwell

Phone Number • City, State • Github

LinkedIn • email

SOC Analyst Profile

Certified Cybersecurity Professional with a solid background in web flow development, client consultancy, and customer service; hands-on experience in data/information security, UX enhancement, and incident response coordination.

Well-prepared to identify and mitigate issues in network, servers, and infrastructure along with applications by collaborating with cross-functional teams. Equipped with the concepts and methodologies to protect organization networks and data based on skills learned during certifications and hands-on experiences covering risk assessments, threat analysis, and incident response. Committed to achieving desired outcomes by ensuring full compliance with company policies and security best practices. Proven history of learning new skills/technologies and adapting to new environments while coordinating ongoing projects and security initiatives.

Skill Highlights

- Systems & Cyber Security
- Governance, Risk & Compliance Knowledge
- Risk Management
- Web Solution Development
- Data Integrity & System Security
- Team Leadership & Support
- Project Management Support
- Threat Analysis & Incident Response
- Firewall Maintenance

Technical Proficiencies

- Cybersecurity:** Access Control Concepts, Business Continuity & Incident Response, Security Operations, Network Security
- Technologies, Tools & Software:** CMS, Virtualization | MS Excel, FIGMA, Splunk | UX/UI
- Operating Systems:** Linux, Windows
- Programming Languages:** HTML, CSS, JavaScript, MySQL, Python, Solidity (Basic), PineScript

Education & Certifications

Certified in Cybersecurity (CC) – #1996760 | ISC2, 8/2024

Coursework: Access Controls Concepts, Business Continuity (BC) Concepts, Disaster Recovery (DR) Concepts, Incident Response Concepts, Network Security, Security Operations, Security Principles

CMS Certification, Webflow University, 7/2024

Webflow 101 Certification, Webflow University, 6/2024

Visual Effects and Motion Graphics | Art Institute of Atlanta – Hollywood, 2017

Professional Experience

Webflow Developer / Entrepreneurship | ParagonForward.net 2023 – Present

Deliver oversight to develop responsive designs by incorporating user experience/interface (UX/UI), Spline, and GSAP to enhance user experiences. Assess client's needs and provide consultancy, developing tailored solutions focused on security and privacy. Ensure accurate adjustment of design needs throughout the development phase by collaborating with clients. Refine designs based on client feedback during the revision phase. Align web development processes with industry standards and regulatory requirements. Provide support for seamless incident response activities by maintaining collaboration with multidisciplinary teams, tracking the whole process, and providing technical support.

Key Accomplishments:

- Gained valuable knowledge of cybersecurity best practices, privacy protocols, and security integration into design along with governance, risk, and control (GRC) standards.
- Recommended and led the implementation of the latest security measures to improve the overall security of the solution/website.
- Headed the delivery of creative, custom aesthetics in alignment with business branding objectives.
- Bolstered web compliance by visiting clients' websites, conducting risk/vulnerability assessments, and reporting findings for better security solutions.

Consultant – Account Management | Freelance – Remote

2023 – 2024

Contributed towards safeguarding assets and identities by administering authorizations and access control as well as recommending background checks. Ensured efficient management of client's sensitive data using Excel for seamless transaction processing. Administered clients' anonymity requests while maintaining confidentiality, enhancing client satisfaction and retention. Streamlined day-to-day operational activities by prioritizing managerial tasks, resolving problems, and supporting team members.

Key Accomplishments:

- Developed and implemented solutions as per client's needs and overcame business continuity challenges in liaison with the business owner.
- Enhanced client satisfaction by delivering exceptional customer service while managing multiple clients.

Career Note

Sky Club Ambassador | Delta Airlines

2016 – 2023

Best Buy Salesman | Digital Imaging

2008

Photographer & Videographer | Anointed Photography & Video (APV Images)

2002 – 2007

Volunteer Experience

Mentor for Young Children – Project Manhood | High School Name – Location

Start Date – End Date

- Guided and facilitated young boys' personal and professional development by fostering confidence while teaching life skills and providing positive role models.
- Planned and organized activities that promoted teamwork, problem-solving, and critical thinking abilities.
- Assisted young individuals in navigating challenges and setting goals for the future.

Personal Interests

- Govtech | Cybersecurity | Programming | FOREX, Cryptocurrency, Futures
- Real Estate | Reading | Alternative Energy Sources | Video Games
- Boxing | Taekwondo | Bo Staff Training